

UNITED STATES PATENT AND TRADEMARK OFFICE

COMMISSIONER FOR PATENTS
UNITED STATES PATENT AND TRADEMARK OFFICE
WASHINGTON, D.C. 20231
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CONFIRMATION NO. 5558

SERIAL NUMBE 09/784,643	1 02/13/2001 1		CLASS 370		GROUP ART UNIT 2661			ATTORNEY DOCKET NO. 53403-261766		
APPLICANTS										
Om Mishra,	San	Jose, CA;								
** CONTINUING I	DAT	A ************************************	t**							
** FOREIGN APP	LICA	ATIONS ************************************	****							
IF REQUIRED, FO		IGN FILING LICENS	E	** SMALL	ENTIT	Y **				
Foreign Priority claimed		yes 🗹 no		STATE OR	CUE	·FTC	TOT		INDEDENDEN	
35 USC 119 (a-d) conditions		Allowance miner's Signature Initials		STATE OR COUNTRY	SHEETS DRAWING 7		TOTAL CLAIMS		INDEPENDENT CLAIMS	
Verified and				CA			28		4	
ADDRESS	.,									
Pillsbury Winthrop	LLF									
Intellectual Proper	-	roup								
50 Fremont Street										
San Francisco ,C	A 94	105-2228								
TITLE										
Web-enabled call	man	agement method and	l appara	tus		,				
				☐ All Fees						
						1.16 Fees (Filing)				
FILING FEE F	FEES: Authority has been given in Paper No to charge/credit DEPOSIT ACCOUNT No for following:					1.17 Fees (Processing Ext. of time)				
532 N						1.18 Fees (Issue)				
							Other			
1 .						Credit				